Outreach Services

Stephanie Nunn, Outreach Manager

Outreach Services

Targeted Intervention	Universal Intervention	Staff Support	Family Support
Behaviour	Observation and strategies	Key staff conferences	(not e-CAF or EHM)
Classroom skills	Group or class work	Strategy coaching	Works alongside Outreach
Emotional	Protective Behaviours	Hertfordshire STEPS *	Strategy alignment
Social	Transition (year 6)	Training	Difficulties at home
Mental Health	EAL	Crisis management plans	Parent / school relations
Early Years Specialist		Onward referral support	Signposting
		PSP	

* Implementation/support

Contact

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Making a Referral

Assessment & Progress Sheet

complete all boxes accurately

Single Service Request

consent (parent or guardian with legal responsibility)

URN

parent or carer contact details

Information to Include

Observed difficult and dangerous behaviours – frequency, severity

Harm caused to child, others, learning or property

Risk (attach current risk assessment)

Presentation of child – emotional, social,

Concerns about mental health

Significant events

Environmental factors

Agency involvement

Medical needs

Pending or current diagnosis

Details of any adjustments to day (timetable or activities)

What has been tried or done to support so far

What Happens Next

Assessment of referral – usually within 1 week of receipt

If referral is incomplete this will delay assessment

Outreach Manager initially determines intervention based on information provided on referral

Referral meeting

Outreach Manager allocates to team

Observation

Report produced

Intervention finalised based on observation and agreed with school

Sessions are agreed

Reviews

Progress

Half termly review meetings and reports

Continued discussion during visits

Communication logs

Attendance at agency meetings

Supervision

Signposting

Agency referrals

Observation

Behaviour logs